

## ARE YOU DISPLACED?

### DO YOU NEED SUPPORT TO RETURN AND DURABLE SOLUTION?

Ministry's for Communities and Return (MCR) Regulation 01/2018 on Return and Durable Solution adopted in 2018, regulates Durable Solutions for Returnees and Displaced Persons, mechanisms and assistance opportunities.

Person must be displaced as consequence of conflict between 28 February 2018 and 31 March 2004.

Regulation assures no discrimination throughout the process of returns and reintegration of Displaced Persons.

### HOW AND WHERE TO APPLY FOR RETURN AND DURABLE SOLUTION SUPPORT?

**How:** You need to complete the application form for assistance. Application form is available at the MCR website (Annex 1). After completing the application form you have to sign it.

**Where:** If you are displaced within Kosovo or returnee with no durable solution you should submit the application at the MOCR in the municipality you wish to obtain durable solution.

If you are displaced in Serbia, Macedonia or Montenegro you should submit your signed application to the authorities responsible for displaced persons from Kosovo.

**Online application:** Once the Ministry for Communities and Return (MCR) establishes the online application possibility, you may also apply online. **Note** that you should sign your application submitted online within 15 days after submission in order to be processed by MOCR.

## WHAT HAPPENS WITH YOUR APPLICATION?

Municipal Commission for Return will review your application and will recommend eligible applicants for the assistance to the **Central Review Commission** within Ministry for Communities and Returns.

The Central Review Commission will bring final decision for assistance for each applicant.

The whole process is expected to last no more than thirty-five (35) working days.

### RIGHT TO APPEAL

In case your request for return assistance is rejected by the Central Review Commission, you are entitled to appeal through Appeals Commission. Appeal is submitted through Municipal Office for Communities and returns (MOCR) in your municipality within thirty (30) working days.

### ASSISTANCE

The Regulation foresees assistance that may be provided to you depending on your needs and level of vulnerability as well as if you meet the criteria.

- **Free Transport** and custom clearance for belongings.
- **Temporary shelter/Social housing** through rental scheme for 3-12 months, for extremely vulnerable returnees.
- Upon expiry of the deadline for accommodation, respective municipalities by law, shall provide shelter through **social housing** programs, if available
- **Housing assistance:** Central Commission will bring a decision on:
  - **Renovation**, or
  - **House construction**

The size of the house depends on the size of the family: 45 m<sup>2</sup> for up to 4 members; 55 m<sup>2</sup> up to 6 members; 62m<sup>2</sup> up to 7 members; 75m<sup>2</sup> up to 9 members; 95m<sup>2</sup> up to 10 members and families with more than 10 members will benefit the house with special design. The

fees for the connection in electrical grid, water and sewage are free and included in the house construction project.

- A 3-month **food package**.
- Non-food items: **blankets, kitchen set, hygiene package**.
- **Furniture:** Kitchen sink, kitchen cupboard, sofa beds, sleeping beds, dining table, chairs (up to 6), bedroom cupboards, TV/cupboard.
- **Household appliances:** multipurpose stove, refrigerator, electric stove, laundry machine,
- **Firewood**.

Families without property may apply for **land allocation** to the Municipality.

### HOW CAN I GENERATE INCOMES

You have a right to register with the employment office in your municipality. MOCR can assist you in the process as needed.

If you need and are interested to possess skills for any profession there are free of charge Vocational Trainings available for you to benefit. MOCR can help you.

If you have a business idea and a possibility to develop it, you may benefit support from the available Projects and/or self-reliance projects.

### RIGHTS AND SERVICES

If you need personal documents, contact the Civil Status Registration Offices in your Municipality. MOCR will help.

If you have difficulties in obtaining personal documents, legal aid is available. MOCR will assist to link you with assistance providers.

Your children can access education in all levels. If you need assistance, MOCR can help. If you need to validate school certificates from the previous school you can easily do so.

Medical Services are available in the nearest primary health care center in your Municipality.

Secondary Medical Services are available in each larger municipality all over Kosovo.

If your family meets the social assistance criteria you will benefit from it. MOCR can lease you with the Centre for Social Welfare.

If you are 65 or above and do not receive any pension you are entitled to benefit from the Kosovo pension scheme.

## **YOUR PROPERTY RIGHTS**

Access to property and property rights are guaranteed with the legal framework.

In case you need support you may contact KPCVA and/or court.

If you need legal aid for your property issue, MOCR will link you with legal assistance providers.

By law you are free from the property tax for the time while in displacement (Law 06/L-005 Art.39). MOCR can support you on this.

The accumulated debts on the public utilities are regulated with Administrative instruction (GRK) No. 06/2017 Article 3. MOCR can assist you to link with public companies for this issues.

## **KEEP IN MIND!**

When returning, to enable your easier integration, consider to have the following documents with you:

- Education certificates/diplomas, for completed education
- Documentation issued by the specialized institutions for members with health issues and with disabilities
- Certificate of work experience and/or vocational training



Republika e Kosovës  
Republika Kosovo-Republic of Kosovo  
Qeveria -Vlada-Government

# MINISTRY FOR COMMUNITIES AND RETURN

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## **More information**

For more basic information related to Return

MCR website: <http://mzp-rks.org/>

Municipalities: [www.kk.rks-gov.net](http://www.kk.rks-gov.net)

## **MINISTRY FOR COMMUNITIES AND RETURN**

*This Leaflet contains basic information on  
Return and Reintegration of DP's and IDP's  
in the Republic of Kosovo*